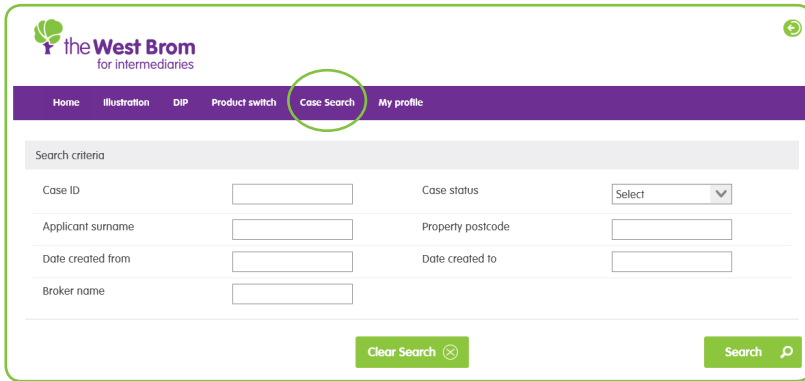


Intermediary user guide

Case search

Case search

The most recent 10 cases will always be displayed but you can search for older cases by using the 'Case Search' button:



the West Brom
for intermediaries

Home Illustration DIP Product switch **Case Search** My profile

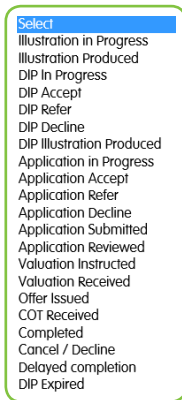
Search criteria

Case ID	<input type="text"/>	Case status	Select ▾
Applicant surname	<input type="text"/>	Property postcode	<input type="text"/>
Date created from	<input type="text"/>	Date created to	<input type="text"/>
Broker name	<input type="text"/>		

Clear Search ✕ Search 🔍

You will be able to search all your cases by:

- Case ID
- Case status – all cases relating to the status selected will be displayed


















Select

- Illustration in Progress
- Illustration Produced
- DIP In Progress
- DIP Accept
- DIP Refer
- DIP Decline
- DIP Illustration Produced
- Application in Progress
- Application Accept
- Application Refer
- Application Decline
- Application Submitted
- Application Reviewed
- Valuation Instructed
- Valuation Received
- Offer Issued
- COT Received
- Completed
- Cancel / Decline
- Delayed completion
- DIP Expired

- Applicant surname
- Property postcode
- Date created

The stage a case has reached is always displayed throughout the process:

Application Status 	
Offer Issued	
DIP in Progress	
DIP Accept	
DIP Illustration Produced	
Application in Progress	
Application Accept	
Application Submitted	
Application Reviewed	
Application Refer	
Valuation Instructed	
Valuation Received	
Offer Issued	
COT Received	
Funds Approved	
Completed	



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