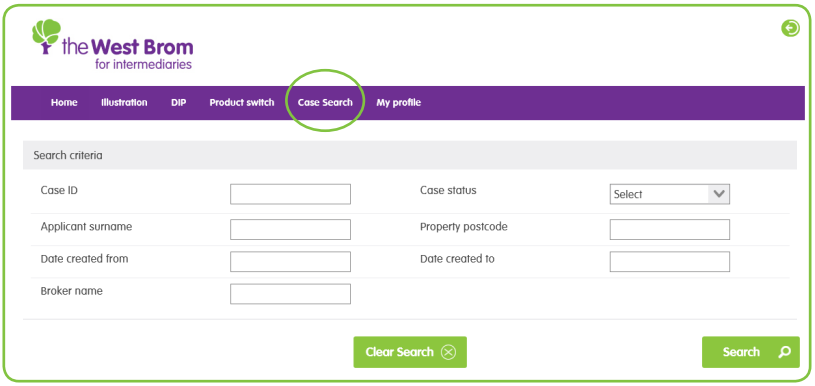
Intermediary user guide

Case search

the West Brom for intermediaries

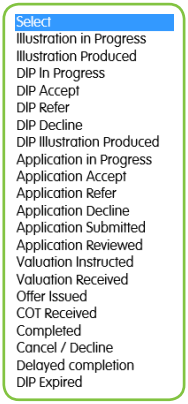
Case search

The most recent 10 cases will always be displayed but you can search for older cases by using the 'Case Search' button:



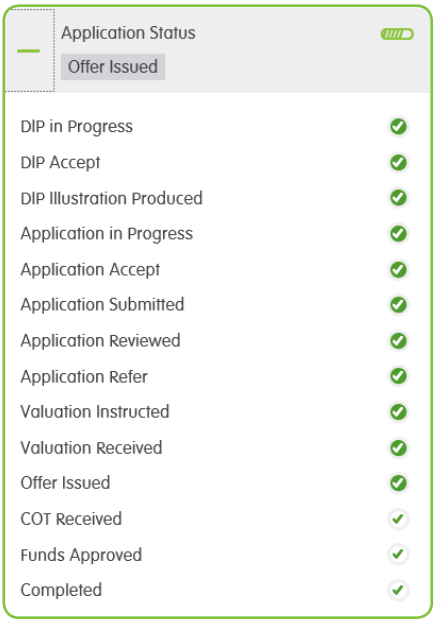
You will be able to search all your cases by:

- Case ID
- Case status – all cases relating to the status selected will be displayed



- Applicant surname
- Property postcode
- Date created

The stage a case has reached is always displayed throughout the process:



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A13041-09/21-01 (S6)